## SASSY & Roof Top by SASSY Booking Terms and Conditions

## § 1. Admission to SASSY & Roof Top by SASSY [hereinafter the "Club"]

1. A fee applies for entry to the Club. The admission fee is PLN 30.00. The admission fee must be paid to the Club staff.

2. The fee specified in Clause 1 above may vary for admissions to special events hosted by the Club, e.g. concerts. In that case the applicable fee will be specified by the Club staff on our Facebook page or directly before admission to the event.

3. The fee will not apply to guests who are entitled to free admission to the Club on any basis.

4. The admission and booking fees may be paid in cash, by card or by bank transfer to the Club's bank account. The admission and booking fees are not subject to negotiation and they will not be refunded if you leave the Club.

5. Upon payment of the fee, showing of an invitation or a Club Membership Card, Guest will receive a wristband. Wristbands must be worn at all times on the premises of the Club and during events organised at the Club. The same applies to VIP guests. If you refuse to wear the wristband or take it off while at the Club or during an event organised at the Club, you will be refused entry or asked to leave the Club.

6. The Club sells tickets to events in a presale (the presale will always be announced on the Club's Facebook page) and on the day of the respective event (except for events for which only presale tickets are available and private events). The opening hours of the ticket office may vary and notice will be given of the applicable opening hours.

- 7. The following terms and conditions apply to bookings:
- a. the booking fee is tantamount to the admission fee for the number of guests specified in the booking,
- b. open bar packages do not apply on weekends,
- c. the booking fee for days on which the Club hosts special events may vary,
- d. the booking fee includes a processing fee set at 10% of the booking amount,
- e. the booking fee includes a pool of cash for use at the Club bar.

For detailed terms and conditions of bookings visit the Club website www.sassydgansk.pl, call 48 732 340 604 or send an enquiry to rsvp@besassy.pl.



8. A booking is for a specific time indicated by the person submitting the booking. The booking will be valid until 23:59 on the booking date and it will expire thereafter. The booking will expire even if it has been prepaid. If the booking expires, the person who made the booking will not be able to claim a refund of the paid price.

9. Bookings may be cancelled with at least 24 hours' notice. If a booking is cancelled at a shorter notice, the booking fee will not be refunded.

10. The Club reserves the right to cancel an event without stating the reason. In that case ticket holders will receive a refund of the full purchase price.

11. Smart casual or elegant dress code applies on the premises of the Club. The Club reserves the right to refuse entry to individuals who fail to comply with the specified dress code.

12. The Club reserves the right to refuse entry in the case of inappropriate behaviour or alcohol intoxication.

13. The Club accepts no responsibility for outerwear and items left in the cloakroom.

## § 2. Booths

1. A booth booking for the chosen date will be guaranteed if the full booth price is prepaid at least 3 days in advance of the scheduled event.

2. If a booth is booked more than 3 weeks in advance of the scheduled event, the booking will be guaranteed after prepayment of 50% of the booth price at least 14 days in advance of the scheduled event and the remaining 50% at least 3 days in advance of the event date.

3. You must check into your booth at the agreed time, to be determined at least 2 days in advance of the scheduled event.

4. If you fail to specify the time for checking into your booth as specified in Clause 3 above, the default time for checking into your booth will be 10 PM.



5. A booking will be valid until 23:59 on the booking date and it will expire thereafter. The booking will expire even if it has been prepaid. If the booking expires, the person who booked the booth will not be able to claim a refund of the paid booth price.

6. After the elapse of the time specified in Clause 5 above, the booking will be cancelled and the booth will be sold to other guests.

7. The Club reserves the right to cancel an event without stating the reason. In that case guests who booked a booth will receive a refund of the full booth price.

## § 3. Booth Cancellations and Complaints

1. You are obliged to notify the Club if you need to cancel your booth booking.

2. Cancellations should be submitted via email to rsvp@besassy.pl or a text message at 732 340 604.

3. If you cancel a booth booking at least 14 days in advance of the scheduled event, you will not be charged a cancellation fee.

4. If you cancel a booth booking less than 7 days in advance of the scheduled event, you will be charged a cancellation fee set at 50% of the prepayment (the booking will be deemed cancelled at the moment when the cancellation request with an attached booking confirmation is sent).

5. If you cancel a booth booking on the event date, you will be charged a cancellation fee set at 100% of the prepayment.

6. Complaints should be submitted via email to rsvp@besassy.pl

7. Complaints will be resolved within 14 days of delivery to the Club's address, i.e. rsvp@besassy.pl